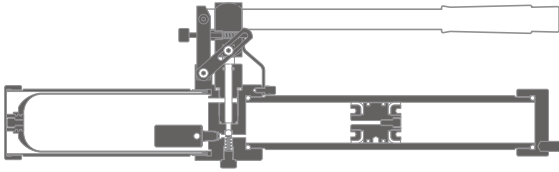


Service

Revision 4/24/24



Hydraulic Grease Gun Rebuild, Exchange or Repair Program Models 11000R & 11035

DUALCO accepts Hydraulic Grease Guns for rebuilding, exchange, or repair as long as all Gun components are present and assembled. A Hydraulic Grease Gun cannot be rebuilt or repaired if there are signs of extreme abuse or corrosion.

Most Hydraulic Guns in operation can be serviced or repaired, and parts are usually interchangeable. If a gun cannot be rebuilt or repaired, notification will be given regarding the gun condition and the procedure to be followed.

■ After receiving a gun for rebuilding, exchange or repair, the following procedure is implemented:

Step	Description
1	Inspection
2	Disassembly
3	Re-plating of Major Parts (11035)
4	Assembly of Rebuilt or Repaired Gun
5	New Fluid Added
6	Inspection & Testing
7	New Box & Packing
• Repair Guns will not be re-plated (11000R)	

• 4-oz. can of DUALCO Hydraulic Fluid (10895) is furnished as a standard accessory.

■ Replacement of the following components, when missing or damaged beyond repair, is not included in the Standard Program, but can be added for an additional cost:

Description	Part No.
Body, Fulcrum Assembly	10782, 10772
Grease Barrel, Grease Barrel Cap	10961, 10813
Fluid Bag Barrel, Fluid Bag Barrel Cap	10822, 10823

WARRANTY:

90 Days – DUALCO Standard Terms and conditions.

Parts to be Replaced

- All "O"-Rings, Leather Cups
- Fluid Bag/Bleeder Assembly
- Plunger, Cylinder, Check Valve Ball
- Check Valve Spring
- Check Valve Washer
- Check Valve Filter
- Cylinder & Plunger
- Piston Assembly
- Internal Relief Valve

Other parts will be changed, and other procedures will be applied when needed and custom notification will be given as required.

A standard price is established for a rebuilt or repair gun with the standard program guidelines. If the program is altered by extra procedures or extra components, in extreme cases the cost may exceed that of a new gun. Guns for repair will be cleaned only, not re-plated. All other rebuilding procedures will apply.

This program applies to the basic gun only. Hose Assemblies and Accessories are not included, but upon customer request, they will be provided at an additional cost.

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